

Quantum Health

Healthcare Navigation

Kelly partners with Quantum Health to make healthcare easier for you and your family. **Think of Quantum Health as your personal team of nurses, benefits experts and claims specialists who will do all they can to support your unique healthcare needs.**

Need to find a provider? **Contact Quantum Health!**

Need to schedule an appointment? **Contact Quantum Health!**

Have questions about a bill? **Contact Quantum Health!**

From replacing ID cards to more complicated matters, like claim resolutions, no request is too big or small for your Care Coordinators. They are your one-stop, personal resource to contact whenever you need help with your healthcare, including your medical and pharmacy benefits.

With Quantum Health, your Care Coordinators will do whatever it takes to make your benefits work for you. They will:

- Find in-network providers
- Replace ID cards
- Contact providers to discuss and coordinate treatment
- Review your care options
- Get answers to help resolve claims, billing and benefits questions
- Verify coverage and get prior approval, if needed

**Quantum Health is not available for Kaiser participants.*

No request is too big or small for Quantum Health. There are several ways to contact Quantum:

1. **Chat live** with a Care Coordinator through your online account during business hours.
2. **Schedule a call** at the date and time that is convenient for you and a Care Coordinator will call you at the scheduled time—no holding, no waiting.
3. **Send a secure message 24/7** through your online account when you need help after hours.
4. **Call to speak with a Care Coordinator.** There are Spanish-speaking Care Coordinators available and additional translation services if needed.



Contact Quantum Health



Online: [Kelly.Quantum-Health.com](https://www.Kelly.Quantum-Health.com)



Phone: 1-866-920-1929
(Mon-Fri. 8:30am -10:00pm ET)